

Privacy Policy

QT2 (“we,” “us”) operates qt2.com and related distributor tools, including the customer portal. Our website address is <https://www.qt2.com>. This policy describes what we collect on those sites and how we use it.

QT2 is a trade printer in Tiffin, Ohio. We work with distributors, brokers, resellers, and agencies. We do not sell personal information.

Information we collect

- Contact and quote forms: name, company, email, phone, and the project details you submit.
- Distributor applications: business name, contact details, and the description of your business.
- Job and order tools: job numbers, PO numbers, order status, shipping and tracking details, and files you upload (artwork, proofs, or other job files).
- Portal accounts: the information in your user profile, login activity, and a record of password resets.
- Technical data: IP address, browser type, and pages visited.

If you upload artwork or images, remove embedded location data first. Files stored on the site can be downloaded, and location data in those files can be read from them.

We do not ask for payment card numbers on the marketing site. Online payments run through the distributor portal and its payment processor.

This site does not offer public comments.

How we use it

We use this information to answer requests, prepare quotes, produce and ship jobs, run your distributor account, and support the work you send us. We also use technical data to secure the site and fix problems.

We do not sell or rent your information. We share it with staff and vendors who need it to do the job: our site host, file-transfer provider, shipping carriers, payment processor, Google (analytics), and Cloudflare (bot detection). We also share it if the law requires it.

If you request a password reset, your IP address is included in the reset email.

Cookies

Necessary cookies keep the site working. Optional cookies run only if you accept them in the cookie banner. You can refuse optional cookies. The site will still work.

If you visit a login page, we set a temporary cookie to see if your browser accepts cookies. It holds no personal data and is discarded when you close the browser. When you log in, we set cookies to keep you signed in and to remember display choices. Login cookies last for two days. If you select “Remember Me,” the login lasts for two weeks. Logging out removes the login cookies.

Google Analytics

We use Google Analytics 4 to measure traffic, how the site is used, and site performance. Google Analytics sets first-party cookies (such as `_ga`) and collects device and browser details, general interaction events, and an app instance ID. IP addresses are not logged in full.

We use it for measurement only. Advertising and remarketing are not turned on.

The data is processed by Google LLC. It may be stored on servers outside your country, including in the United States, under Google’s terms and the EU-US Data Privacy Framework. Google keeps this data for the retention period set in our Analytics property, which is 2 months unless we change it.

Analytics cookies run only if you accept them in the cookie banner. You can refuse them there, or block them in your browser. That does not affect quote forms or the portal login.

Cloudflare Turnstile

Forms on this site use Cloudflare Turnstile to tell human visitors from automated bots and to protect the site. Turnstile processes your IP address, browser headers, and device signals for that check only. It is not used for advertising. Cloudflare’s privacy policy is at <https://www.cloudflare.com/privacypolicy/>.

Embedded content

Pages may include embedded content from other sites, such as a map, a video, or a social-media post. That content behaves as if you had visited the other site. Those sites may set cookies and see how you interact with the embedded content, including if you are logged in there.

How long we keep it

Quote requests and job files are kept as long as needed to finish the work and meet ordinary business and tax record rules. Portal profile information is kept while the account is open. You can ask us to delete a marketing inquiry that did not become a job.

Your rights

Call 800-332-5081 to ask for a copy of the personal data we hold about you, to correct it, or to ask us to erase it. This does not include records we have to keep for an open job, taxes, or security. Portal users can also see and edit their profile information. A username cannot be changed.

You can withdraw cookie consent or opt out of analytics in the cookie banner, or through your browser settings.

Contact

QT2

241 Heritage Drive

Tiffin, OH 44883

Phone: 800-332-5081